

**THE MSUNDUZI MUNICIPALITY**

**TENDER NOTICE**

**SCM 55 OF 24/ 25**

**UPGRADE, DEVELOPMENT, MAINTENANCE AND SUPPORT FOR IVANTI SOFTWARE SOLUTION.**

Tenders are hereby invited from suitably qualified and experienced Service Providers for Upgrade, Development, Maintenance and Support for Ivanti Software Solution.

Tender documents will be made available to tenderers from **14h00 on Monday, 12 May 2025.**

Tender documents can be downloaded and printed at the tenderer's cost from the National Treasury eTender Publication Portal on [www.etenders.gov.za](http://www.etenders.gov.za)

Printed copies of the tender documents shall also be available from the Supply Chain Management Unit Offices, 5<sup>th</sup> Floor, A S Chetty Centre, 333 Church Street, Pietermaritzburg, as from the abovementioned date and time, at a non-refundable tender deposit fee of **R303.50 (including VAT)** for each document drawn. Only cash or EFT payments will be accepted.

For any technical related enquiries, please contact **Sibusiso Ndlela** (Corporate Services) on direct Telephone No. 033 – 392 2293 or e-mail address [sibusiso.ndlela@msunduzi.gov.za](mailto:sibusiso.ndlela@msunduzi.gov.za)

For any procurement related enquiries, please contact **Phiwe Mthlane** (Supply Chain Management Sub-Unit) on direct Telephone No. 033 – 392 2486 or e-mail address [phiwe.mthlane@msunduzi.gov.za](mailto:phiwe.mthlane@msunduzi.gov.za)

Tenders must be submitted both in hard copy and on a CD/USB Flash Drive contained in sealed envelopes and marked with “**SCM 55 OF 24/25**” and the **Contract Description**, must be placed in the Tender Box located at the Msunduzi Municipality's Central Stores, 2 Abattoir Road (off Kershaw Street), Pietermaritzburg, 3201 (**coordinates -29.6126297;30.3610014**), not later than **12h00 on Tuesday, 10 June 2025**, when they will be publicly opened. Only tenders placed in the Tender Box shall be accepted.

**Tender Validity Period:** Four (4) months commencing from the closing date of tender.

**Tender Adjudication/Evaluation Criteria:** The tender shall be evaluated on a Two – stage evaluation system – Stage One: Functionality and stage two: 80/20-point system (incorporating Preferential Procurement) as prescribed in terms of the Preferential Procurement Policy Framework Act, Act No 5 of 2022, and in accordance with Public Procurement Act of 2024 Chapter 4

No.	Evaluation Criteria	Maximum Points	Verification Methods
1.	Number of projects undertaken for installation, support, and maintenance of Cherwell or Ivanti	20 Points	Provide Projects Completion Certificates or Project Sign-off and signed traceable
2.	Cherwell/ Ivanti certified professional Administrator (CCPA/ICPA) and knowledge of Cherwell/ Ivanti	10 Points	Engineers CCPA /ICPA Certificate
	<b>TOTAL</b>	<b>30 POINTS</b>	

**Minimum threshold: 25 points**

- Ownership verification may be conducted through the Companies and Intellectual Property Commission.
- Projects Sign Off or Completion Certificate and reference letters to be listed with contactable details. Failure to do so will result in no points allocation.

### **SPECIFIC GOALS**

The allocation of Preference Points will be according to the following Specific Goals:

<b>Criteria</b>	<b>Allocation of Points (Max 20 Points)</b>	<b>Verification Methods</b>
<b>Black Owned Enterprise</b>		
≥ 51% Black owned Enterprise or 51% management Control by South African Black People.	10	CSD or CIPC
<b>Business Enterprise Owned by Woman</b>		
≥ 51% Woman Owned Enterprise and Controlled by one or more woman or 51% Management control by one or more woman.	5	CSD or CIPC
<b>Locality of the business</b>		
Business Situated Within the Msunduzi Municipality's Area of Jurisdiction	5	CSD or CIPC or Utility Bill
<b>TOTAL POINTS AWARDED</b>	<b>20</b>	

Tenderers The Msunduzi Municipality does not bind itself to accept the lowest or any tender and reserves the right to accept the whole or any part of a tender. Each tenderer will be informed of the tender result.

The Msunduzi Municipality expects businesses within the Pietermaritzburg and Midlands Region to support its contract and BEE/SMME initiatives.

**MRS NM NGCOBO (ACTING MUNICIPAL MANAGER)**